

## Statement of Twitter Information Network Limited

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Twitter Information Network Limited (now renamed to Twitter UK Limited) was formed last year. Twitter UK is a wholly-owned subsidiary of Twitter International Company, an affiliate company of Twitter, Inc. Twitter UK provides marketing and sales support services to Twitter International in connection with sales of advertising to customers in the UK.

(4), (5), (6), (7), (8), (8), (9), (10), (11)

Twitter UK has no control or responsibility over the operation of the Twitter service, including no control or responsibility over user information. The Twitter service is managed and operated by Twitter, Inc., a company incorporated in the United States with headquarters in San Francisco, California.

Accordingly, Twitter UK:

- does not respond to complaints regarding the content of the Twitter service;
- has no relevant policies regarding the Twitter service or the content posted to the Twitter service;
- in general, has no control over the user content of the Twitter service.

Any complaints regarding the Twitter service are referred by Twitter UK to employees of Twitter, Inc. located in the United States.

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Twitter UK is regulated by the laws of the United Kingdom and does endeavor to comply with all laws and regulations of the United Kingdom applicable to its activities.

## Voluntary Statement of Twitter, Inc.

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Twitter, Inc. is a company incorporated in the United States with its headquarters in San Francisco. Twitter, Inc. runs a real-time information network that connects users to what they find most meaningful. The Twitter service currently has more than 100 million active users who send more than 250 million Tweets per day.

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Twitter does have policies with regard to complaints about user content that are articulated on its website. For example, the following webpage includes links to relevant policies and procedures:

<https://support.twitter.com/groups/33-report-a-violation>

Twitter also provides guidance to users who have issues with the content of another user's communications on Twitter, for example, here:

<https://support.twitter.com/articles/15794>

For example, an abusive user who has posted private, personally-identifiable information on Twitter or who has made a credible violent threat can be reported by using a website form here:

<https://support.twitter.com/forms/abusiveuser>

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Twitter has not yet blocked content to users in the UK which persons in other countries can see. Twitter would consider whether such an action were necessary on a case-by-case basis.

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Twitter has complied with non-US court orders that have been properly filed in the US court of competent jurisdiction and where the relevant user has had an opportunity to contest the validity of the court order.

(9)

Requests for information to aid in pending criminal investigations in the UK are governed by the applicable mutual legal assistance treaty and by United States law, including 28 U.S.C. §1781-82, which may authorize district courts within the

United States to order the production of documents for use in a proceeding in a foreign or international tribunal, including criminal investigations. It is Twitter's policy to respond to such orders, provided they are valid.

Twitter also provides an emergency point-of-contact for emergency requests from UK law enforcement. Twitter endeavors to review the requests promptly and considers the requests on a case-by-case basis. In particular, when we receive information that gives us a good faith belief that there is an emergency involving the death or serious physical injury to a person, US law permits us to respond with information necessary to prevent that harm, if we have it.

(10), (11)

People come to Twitter to publicly share information. As a result, most Twitter profile information is public, so anyone can see it. A Twitter profile contains a profile image, background image, and status updates, called Tweets. In addition, the user has the option to fill out location, a URL, and a short "bio" section about themselves for display on their public profile. This information is publicly available to all users of the Twitter service.

Twitter provides users with the ability to choose to protect their Tweets, in which case, only accounts that the user has approved may see their Tweets. Twitter does not disclose private information, except in the limited circumstances described in Twitter's privacy policy: <https://twitter.com/privacy>

(12), (13), (14)

Twitter, Inc. is a company incorporated in the United States with its headquarters in San Francisco, California. Accordingly, Twitter, Inc. is subject to the laws and regulations of the United States, including the laws and regulations of the State of California.