

SNV11

This is the transcript from that show emailed to me by Ellie Reuter from 5Live.

(email from Ellie below)

(From: Ellie Reuter
Sent: 01 February 2011 12:37

To: 'steve'

Subject: RE: We spoke yesterday about mobile phone hacking

Hi Steve,

Wow -- it sounds like you've had a turbulent time.

You'll be pleased to know I've finally tracked down the details of when we spoke to you -- it was on Fi Glover's programme, on the 22nd October 1999, at about quarter to two in the afternoon. Business reporter Adam Kirtley recorded the interview with you, and we played some short clips for it. It took me a while to find because we'd spelt your name wrong. I'm afraid that because it was so long ago, I'm not able to access the archive, but I thought you might like to see the script:

Transcript below....

Time now for business, here's Adam Kirtley, Adam a serious worry about mobile phones.

Adam: Absolutely Fi, but not a health worry this time.....a welsh businessman has highlighted what he considers to be a major security risk when using Vodaphone mobile phones....he claims that anyone can access other peoples Vodaphone voicemail, from anyphone anywhere in the world....just by dialling a few numbers. Basically it's to do with the PIN number that you have to access voicemail. Steve Knott says he found out about the problem by accident.

[GOTO AUDIO

NAME: edit of vodaphone

NUMBER: 7318

OUT WORDS: "...every walk of life."

DURATION:1'27"]

Well it does sound worrying, and just to prove how easy it is I tried it with Steves phone, from a normal phone in our office...

(SM NOTE:!! Please leave my mic open throughout this as I have to talk in the gaps!!)

[GOTO AUDIO

NAME: VF1

NUMBER: 7334

OUT WORDS: "...key one"

DURATION:0'18"]

And basically you then just follow the instructions...and I indeed changed Steves greeting message, with his permission of course! Callers to his phone now hear this!

[GOTO AUDIO

NAME: VF 2

NUMBER: 7339

OUT WORDS: FX: Beep

DURATION:0' 16"]

So it can be done....well joining me now from Vodaphones home town of Newbury is Mike Caldwell from Vodaphones Corporate Communications. Mike, this is a real worry isn't it....it does seem ridiculous.

Ok so they should change their pin, but if you get a switch card through the post, you don't get a default pin that applies to every switch card!

You have been aware of this for years, why not change it.

Ok, well now everyone knows about it, will you change it.

So the message is simple, change your PIN!

Mike thanks.

Scary isn't it