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# CN Group Limited

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5 February 2009

Mr T Toulmin  
Director  
Press Complaints Commission  
Halton House  
20/23 Holborn  
London EC1N 2JD

Dear Tim

**Your Reference: 084274**

The Editor of The Cumberland News recently received a letter, informing us that the complaint made against us by Lord Ballyedmond had not breached the Code of Practice. I am clearly delighted about this.

However I am somewhat concerned, as the complaint was made in November that we were not made aware of this before now. In small communities such as ours where we can quite easily meet people, it would be useful therefore to know when someone has made a formal complaint, even if you do not need any comment from us.

I would be interested to know the Commission's policy on this issue and any further comments you have.

Yours sincerely



Robin Burgess  
Chief Executive

cc N Hodgkinson

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