

PRESS COMPLAINTS COMMISSION

From the Director

16 November 2007

Rachel Whetstone
European Director of Communications and Public Affairs
Google
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London SW1W 9TQ

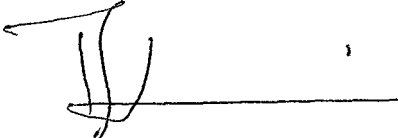
Dear Mrs. Whetstone,

I would very much welcome a chat with you at some point about what systems are in place for people who have a complaint about Google or YouTube, and whether there are any codes of practice and so on. People increasingly ask us whether there is a self-regulatory system similar to the PCC for new media, and I am afraid we have to confess ignorance of what is actually in place or planned. I imagine such structures are internal but it would be interesting to find out.

It would be excellent if we could arrange a meeting, either here at the PCC or at your offices. If someone from your office could be in touch with my PA, her name is Kim Baxter and her number is 020 74381242. Or my e-mail address is tim.toulmin@pcc.org.uk.

I look forward to hearing from you.

With kind regards.

Yours sincerely


Tim Toulmin

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