

ANDREW ROBATHAN, M.P.



HOUSE OF COMMONS  
LONDON SW1A 0AA

Thank you for your letter of 8 September.

8<sup>th</sup> September 2003

Like most man-made organisations, including, dare I say, the House of Commons, the PCC is not infallible. You spotted a typo in our Bulletin

No. 62, for which I apologise.

Dear Sir Christopher,

The Press Complaints Commission has not had a good press, in my opinion, and I have to say that I personally have found its response to complaints somewhat disappointing.

You sent me the Bulletin No. 62, April - June 2003, and I note that most of the resolutions involved "accuracy". I was particularly interested to see that Robin Jones MP had complained on several occasions. I was particularly interested because there is no MP called Robin Jones.

With you, I consider accuracy to be very important and I can only say that this does not suggest that the PCC is entirely efficient.

As to the PCC itself, you will be interested to know that the level of complaints, and demand for services, have never been higher. So, whatever you may read in the press, the public as a whole appear to have growing confidence in the PCC's efficiency. This is an utterly astonishing letter.

Sir Christopher Mayer  
Chairman  
Press Complaints Commission  
1 Salisbury Square  
London EC4Y 8JB

Are we late to report?! G

Is there a Robin Jones MP? If so, what do you think of his draft? 46